



Number Portability Order Form

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41 Grampian Road, St Heliers, Auckland, New Zealand

Dear Applicant,

In addition to the standard Terms and Conditions (see Terms & Conditions here:

<http://www.tnz.co.nz/About/TermsAndConditions/>) we also require, where customers wish to port their existing numbers to TNZ Group Limited, that customers complete this form.

Name of Applicant *(full legal name of organisation)*

Applicant Contact Name and Email Address

Existing Telephone Supplier *(e.g. Telecom, TelstraClear, Vodafone, etc)*

Current Account Name with Existing Telephone Supplier *(you can find this on your monthly invoice)*

Current Account Number with Existing Telephone Supplier *(you can find this on your monthly invoice)*

Requested Porting Date *(this will be a best effort- we cannot guarantee we can port on the date requested)*

Additional Services on the Line(s) *(e.g. ADSL, EFTPOS, Alarms, Part of a Number Block, Faxability, etc)*

Number(s) to be ported:

Terms of Number Portability:

In consideration of TNZ Group Limited agreeing to port my number, I hereby agree with the following terms:

I/We agree to the standard Terms and Conditions (see Terms & Conditions here: <http://www.tnz.co.nz/About/TermsAndConditions/>) and we therefore guarantee to adhere to said Terms and Conditions.

I understand that I am porting the number above from my existing provider to TNZ Group Limited (TNZ) and by porting the number above to TNZ my current service will be disconnected and my account with my existing provider may be finalised.

I understand that I may continue to have outstanding obligations to my existing provider. It is my responsibility to check the terms and conditions of my contract with the existing provider in relation to the number I wish to port to find out if I have any outstanding obligations to the provider and to discharge such obligations. I understand that after I have ported my number, any pre pay credit balances with my existing provider may be lost.

I understand that porting my number could incur additional costs or obligations to my existing provider, including early termination fees and/or porting fees.

I understand that after porting my number to TNZ, some of the services I currently receive may not be supported by TNZ, or may be accessed in a different way.

I understand that TNZ is not obliged to accept my porting request.

I understand that TNZ will supply information from this Form to my existing provider in the porting number process and use the information provided by me in relation to this porting request for the delivery of services, fault management and handling any complaints I make. The information may also be provided to emergency services and as lawfully required by law enforcement agencies.

I understand that TNZ will not be liable for any loss or damage (direct or indirect) resulting from failure or delay in the porting process.

I confirm that I have the authority to request the porting of the number referred to in this form and I authorise TNZ to port my number from my existing provider to TNZ.

Signature

Name of Signatory

Position Title of Signatory

Date Signed